Instructions for creating a Citizen Self-Service login for the City of Smyrna:
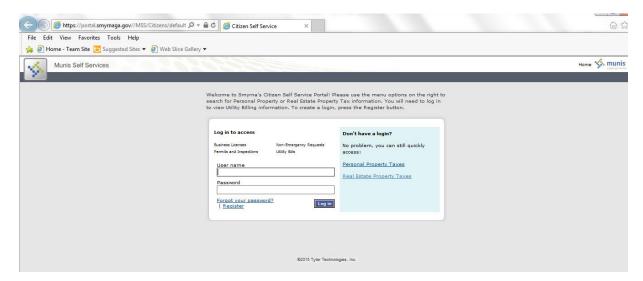
From the City of Smyrna website – www.smyrnacity.com – hover over I Want To, hover over Pay and click on Water / Sewer (Utility) Bill.
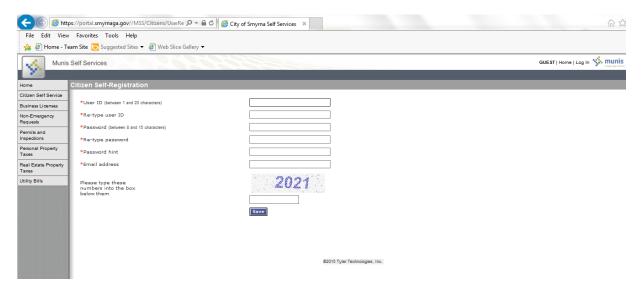

Click on the link under Pay Online.

This will open a new window. (You may need to allow a pop-up for the window to open.)

Click Register to establish a Citizen Self-Service login.

Enter information for all fields and click Save.